

CLEARBALANCE PATIENT STATEMENT AND BILLING SERVICES

Statements and Billing Services

Elevating Patient Financial Care with Advanced Digital & Print Solutions

Our billing program supports both print and digital patient communication, ensuring traditional channels stay effective while offering advanced digital features like text-to-pay through our **Doorstep®** platform.

By combining personalized omni-channel solutions with cutting-edge digital tools, we streamline operations, enhance patient engagement, and deliver a modern, seamless billing experience. Fully integrated with your revenue cycle management strategy, our solution offers the flexibility to meet evolving patient needs.



SACRED HEART HOSPITAL
1234 Elm Street, Springfield, IL 62758

Amount Due: \$117.90

Bill Summary
Statement Date: 10/01/2024
Statement Number: 17777777
Payment Due By: 10/15/2024
Total Charges: \$249.00
Total Payments: \$0.00
Total Adjustments: (\$44.10)
Total Patient Payments: \$10.00
Pending Insurance Payment: \$0.00
Amount Due: \$117.90

Online Bill Pay
Scan the QR code to access your electronic bill and view your payment options.

Other Ways to Pay
Pay Online: Visit www.sacredheart.hospital/doorstep.com
Pay by Phone: Call 855-789-1234
Pay by Mail: Enter the amount enclosed on the slip, attach and mail to and make checks payable to Sacred Heart Hospital.

Important Messages
Thank you for choosing Sacred Heart Hospital. Your prompt payment is appreciated.

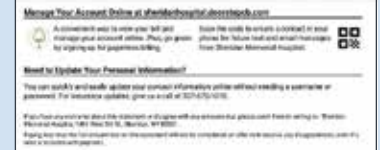
Need Assistance?
Call: 855-789-1234
Hours: Monday - Friday 8:00am - 5:00pm

Pay Your Bill Online
Scan the QR code or go to www.sacredheart.hospital/doorstep.com

SACRED HEART HOSPITAL
1234 Elm Street, Springfield, IL 62758

FOR MAIL TO: SACRED HEART HOSPITAL, 1234 Elm St, Springfield, IL 62758

MAKE CHECKS PAYABLE AND MAIL TO: SACRED HEART HOSPITAL, 1234 Elm St, Springfield, IL 62758



Message Your Account Online at www.sacredheart.hospital/doorstep.com

A convenient way to view your bill and manage your account online. Plus, you gain the ability to pay your bill online.

Need to Update Your Personal Information?
You can quickly and easily update your contact information online and avoid sending a separate or printed form. For assistance, please call 855-789-1234.

If you have any questions about this statement or if you need assistance, please call 855-789-1234. We are available 24/7. Please do not fax or email this statement. Payment information is confidential and may be subject to verification.

Why Choose ClearBalance Statement and Billing Services?

Tailored Digital and Print Billing Solutions

Powered by Doorstep, our Statements and Billing Services offer highly flexible delivery options tailored to every patient's needs. Whether through **digital billing**, **e-statements**, or traditional print statements, we ensure clarity, understanding, and accessibility.

- Dynamic statement designs that enhance patient comprehension and satisfaction.
- Flexible branding and messaging options for a seamless brand experience.
- Quick payment tools like text-2-pay and QR codes for effortless transactions.

Omni-Channel Digital Engagement

Revolutionize your patient outreach with **Doorstep's advanced digital tools**, designed to engage patients across multiple channels for better outcomes.

- Deliver billing statements and reminders through emails, texting, and mail.
- Automated notifications to prompt timely payments and improve engagement.
- Enable patients to manage their financial care with flexible payment plan options and system integrations.

Patient-Centric Billing Statements

Offer modern, patient-friendly billing features that simplify communication and empower financial care management.

- Consolidated billing statements for a clearer, streamlined view of outstanding balances.
- **Digital-first options** with the added flexibility to opt-in to paper statements when desired.

Get Started Today

Contact us today to schedule a demo and see how ClearBalance can transform your revenue cycle.

powered by
Doorstep

Discover the Benefits of ClearBalance as Your Patient Statement and Billing Vendor

For decades, ClearBalance® has been a trusted leader in patient financial care, simplifying and enhancing the financial experience for patients and providers alike. Now, we're redefining the future of patient billing with **ClearBalance® Statements and Billing Services**, brought to life with the digital power of Doorstep, our cutting-edge digital communications engine.

Compliance and Security at Every Step

We prioritize HIPAA compliance and HiTrust certification to ensure data security and confidentiality across all digital and print platforms, providing peace of mind to patients and healthcare providers.

Digital Outreach

At the core of our solution is Doorstep, our cutting-edge digital engine that streamlines billing. It delivers test-2-pay e-statements facilitates secure online payments, and centralizes communication to enhance patient outcomes and financial performance.

Advanced Reporting and Insights

Our solutions provide analytics that help healthcare providers make informed decisions, with Doorstep offering reporting tools to track patient behavior, payment trends, and collection success.



powered by
Doorstep is our communication platform that powers ClearBalance digital communications, streamlining patient financing and enabling seamless payments via text, online, or email.

Leveraging Doorstep, patients can effortlessly manage and pay medical bills anytime, anywhere, while hospitals and healthcare systems benefit from improved cash flow through efficient payment processing. With features like accessible payment plans, secure account management, and personalized updates, Doorstep simplifies financial interactions and enhances patient satisfaction with a smoother billing experience.



Partner with ClearBalance Today!

Choosing ClearBalance® as your billing partner transforms the patient financial experience and enhances operational efficiency. Powered by Doorstep®, our solutions simplify workflows, boost cash flow with prompt payment collection, and reduce administrative overhead. Contact us today to discover how ClearBalance® creates a patient-centric, streamlined financial ecosystem!

